











































































































MATRICEA DE IMPACT

- perceived impacts of services offered by USH-

**Legend :**

**Impact measurement scale** (3 items)<sup>1</sup>: low  medium  high 

**Type of impact:** direct ▲ indirect ▼

Beneficiaries & Stakeholders (variables)	Impact level			Location				Main activity areas		
	Individual	Group of individuals	Community	Local	Regional	National	International	economy	society	culture
<b>Students</b>										
- level of knowledge	▲ 	▼ 	▲ 	▲ 	▲ 	▲ 	▲ 	▲ 	▲ 	▼ 
- competencies & skills	▲ 	▼ 	▲ 	▲ 	▲ 	▼ 	▼ 	▲ 	▼ 	▼ 
- employability	▲ 	▲ 	▼ 	▲ 	▲ 	▲ 	▲ 	▲ 	▲ 	▼ 
- team work skills	▲ 	▲ 	▼ 	▲ 	▼ 	▼ 	▼ 	▲ 	▼ 	▼ 
- personal development	▲ 	▼ 	▼ 	▼ 	▼ 	▼ 	▼ 	▲ 	▲ 	▼ 
-active involvement in society	▼ 	▼ 	▲ 	▲ 	▼ 	▼ 	▼ 	▼ 	▲ 	n/a
-communication skills	▲ 	▲ 	▼ 	▲ 	▲ 	▼ 	▼ 	▼ 	▼ 	▼ 
-interpersonal relationship, family formation	▼ 	▼ 	▼ 	n/a	n/a	n/a	n/a	▼ 	n/a	n/a
<b>Graduates</b>										
- level of knowledge	▲ 	▲ 	▲ 	▲ 	▲ 	▲ 	▼ 	▲ 	▲ 	▲ 
- competencies & skills	▲ 	▲ 	▲ 	▼ 	▲ 	▲ 	▼ 	▲ 	▼ 	▼ 
- employability	▲ 	▲ 	▲ 	▲ 	▲ 	▲ 	▼ 	▲ 	▲ 	▼ 

<sup>1</sup> the scale is measuring the degree of perceived impact on three levels indicated by the respondents

Beneficiaries & Stakeholders (variables)	Impact level			Location				Main activity areas		
	Individual	Group of individuals	Community	Local	Regional	National	International	economy	society	culture
<b>Graduates</b>										
- team work skills	▲ ●	▲ ●	▼ ●	▼ ●	▼ ●	▼ ●	▼ ●	▲ ●	▲ ●	▼ ●
- personal development	▲ ●	▲ ●	▼ ●	▲ ●	▲ ●	▼ ●	▼ ●	▲ ●	▼ ●	n/a
-active involvement in society	▲ ●	▲ ●	▲ ●	▲ ●	▲ ●	▲ ●	▲ ●	▼ ●	▲ ●	n/a
-communication skills	▲ ●	▲ ●	▼ ●	▲ ●	▲ ●	▲ ●	▼ ●	▼ ●	▲ ●	▼ ●
-interpersonal relationship, family formation	▲ ●	▼ ●	▼ ●	n/a	n/a	n/a	n/a	▼ ●	▼ ●	n/a
<b>Other stakeholders (parents, professional bodies, etc)</b>										
- level of knowledge	▲ ●	▼ ●	▼ ●	▲ ●	▲ ●	▲ ●	▼ ●	▲ ●	▼ ●	▼ ●
- competencies & skills	▲ ●	▼ ●	▼ ●	▲ ●	▲ ●	▲ ●	▼ ●	▲ ●	▼ ●	▼ ●
- employability	▲ ●	▲ ●	▼ ●	▲ ●	▲ ●	▲ ●	▼ ●	▲ ●	▲ ●	n/a
- team work skills	▲ ●	▲ ●	▼ ●	▼ ●	▼ ●	▼ ●	▼ ●	▼ ●	n/a	n/a
- personal development	▲ ●	▲ ●	▼ ●	▲ ●	▲ ●	▼ ●	▼ ●	▼ ●	n/a	n/a
-active involvement in society	▲ ●	▲ ●	▼ ●	n/a	n/a	n/a	n/a	n/a	n/a	n/a
-communication skills	▲ ●	▲ ●	▼ ●	n/a	n/a	n/a	n/a	n/a	n/a	n/a

**Note: A deeper research is needed, it should be done on regular basis**